

# Stay 'n Play Pet Care

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# Pet Care Service Agreement

This agreement is between Stay 'n Play Pet Care and \_\_\_\_\_  
(hereinafter referred to as "client") who resides at:

\_\_\_\_\_.

This agreement constitutes permission to enter above address and perform duties as outlined in the relevant Client and Pet Information Sheet, Service Agreement, and Veterinarian Release.

Any changes to this agreement must be done so in writing or they will be null and void. Stay 'n Play has the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.

## Services/Rates:

- Cat Sitting
- Dog Walking and/or Sitting
- Small Animal Care (fish, birds, etc.)

Rate: \$ \_\_\_\_\_ per visit

**Payment for Services:**  Cash  Check  PayPal

**Key Release:**  Kept for future use  Left on final visit  Other \_\_\_\_\_

*\*There will be a \$5 fee for every future pickup*

Veterinarian Release Form read and signed:  Yes  No

Client and relevant Pet Information Sheet filled out:  Yes  No

Additional Information/comments:

# Policies and Procedures

The client agrees to the following:

## 1. **Liability Policies:**

- ❖ Stay 'n Play Pet Care (the "Pet Sitter") agrees to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Pet Sitter unless arising from gross negligence on the part of Pet Sitter. Client agrees to notify Pet Sitter of any concerns within 24 hours of returning home.
- ❖ Pet Sitter shall not be held responsible for pets that bite, suffer an accidental death or escape from faulty fencing or from inside the home due to faulty screens, doors, etc.
- ❖ Pet Sitter shall not be held responsible for any complications pets may suffer or actions of pets while they are unattended.
- ❖ Pet Sitter shall not be held responsible for the loss, injury, death, or actions of any pet that the client has let outside or has instructed Pet Sitter to allow outside while Pet Sitter is not there. This includes pets with doggie doors and outdoor pets. Pet Sitter reserves the right to move an outdoor pet to shelter in the event of extreme temperatures/weather. Pet Sitter is not responsible for damages/costs involved with this move.
- ❖ The client understands that all pets (where appropriate) must have a veterinarian and must be up to date on the rabies vaccination. Client agrees to reimburse Pet Sitter for all costs (including, but not limited to, medical care and lost wages) associated with contracting any ailments while exposed to pet(s).
- ❖ All pets with electronic fences must wear their collars with fresh batteries. Pet Sitter is not responsible for any animals that get out or inside of perimeter.
- ❖ Pet Sitter will not sit for acutely ill animals or those with uncontrolled medical conditions. I suggest the pet be boarded with a vet.
- ❖ Pet Sitter does not accept aggressive animals. Client agrees to be responsible for all costs (including, but not limited to, medical care, attorney fees, etc) if client's pet should bite another person or animal.
- ❖ Pet Sitter will not walk unruly or untrained dogs or dogs that choke themselves on their leash. All pets must be walked on a leash, no exceptions.
- ❖ Pet Sitter does not diagnose, prognose, or make therapy decisions, nor does it offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian.
- ❖ Client authorizes Pet Sitter to obtain the services of a locksmith should a key/garage opener malfunction. Client is responsible for all charges.
- ❖ Job sharing is not covered under Pet Sitter's insurance. Pet Sitter cannot be responsible for your pet or home if another service provider, friend, or family member enters your property while Pet Sitter is not there.

2. **Cancellation Policy:** Cancellations must be received within 48 hours of the scheduled visit or a cancellation fee of \$30 will apply. Pet Sitter reserves the right to deny service or terminate service if job differs from original consult or if job poses safety concerns, financial concerns, or inappropriate or uncomfortable situations.

3. **Business Hours:** Business and visiting hours fall between the hours of 6:00 AM and 7:00 PM. Services are completed in a timely manner in accordance with other clients' and medication timing needs.

## 4. **Emergencies:**

- ❖ Client agrees to authorize Pet Sitter to handle any emergencies that may arise. Pet Sitter will make every effort to contact client, however client gives Pet Sitter authority to act in the pet's/home's best interest and be available at an hourly rate of \$45.
- ❖ Pet Sitter requires you to have a responsible party to take care of your pet(s) in the event of unforeseen circumstances such as illness and in the event of inclement weather or a natural disaster. It is best your emergency contact is a neighbor so they can reach your home. Pet Sitter is not responsible for pets in these circumstances.

5. **Payment Arrangement:** Payment is expected before services are rendered. In the event of additional unforeseen visits or other costs (such as food, supplies, vet fees, etc.), payment is expected within 5 days of the completion of services. A \$30 fee is assessed on all returned checks. All fees are due promptly and must be paid by cash or money order.

By signing below the client fully understands and agrees to the contents of this 2 page agreement:

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date